

Fulfillment Hub USA

Fast | Reliable

Scalable 3pl to help your business grow faster



Contact information



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What is Fulfillment Hub USA?

Fulfillment Hub USA is a global 3PL (third-party logistics) provider offering tailored e-commerce fulfillment and wholesale logistics solutions for businesses of all sizes—from fast-growing DTC brands to established retail platforms.

With a network of self-operated warehouses across the United States, Europe, and India, we streamline storage, picking, packing, and shipping so you can focus on building your brand instead of managing logistics.

Our Mission

To empower your business to succeed in the global e-commerce and retail landscape through innovative, technology-driven fulfillment solutions that optimize your supply chain, increase efficiency, and enhance customer satisfaction.

Our Vision

A long-term, mutually beneficial partnership where Fulfillment Hub USA operates as an extension of your team—your global fulfillment service provider, not just another warehouse.

Key Benefits *at a Glance*



Fast processing & turnaround

with standardized workflows from receiving to shipping.



Seamless integration with dozens of sales channels and marketplaces

keeping inventory and orders in sync across platforms.



Self-operated facilities in strategic US hubs

enabling cost-efficient, fast shipping to major markets.



Millions of packages shipped every year

supporting brands across more than 30 industries.



4.9/5.0 client satisfaction score

reflecting consistent quality and dependable service.



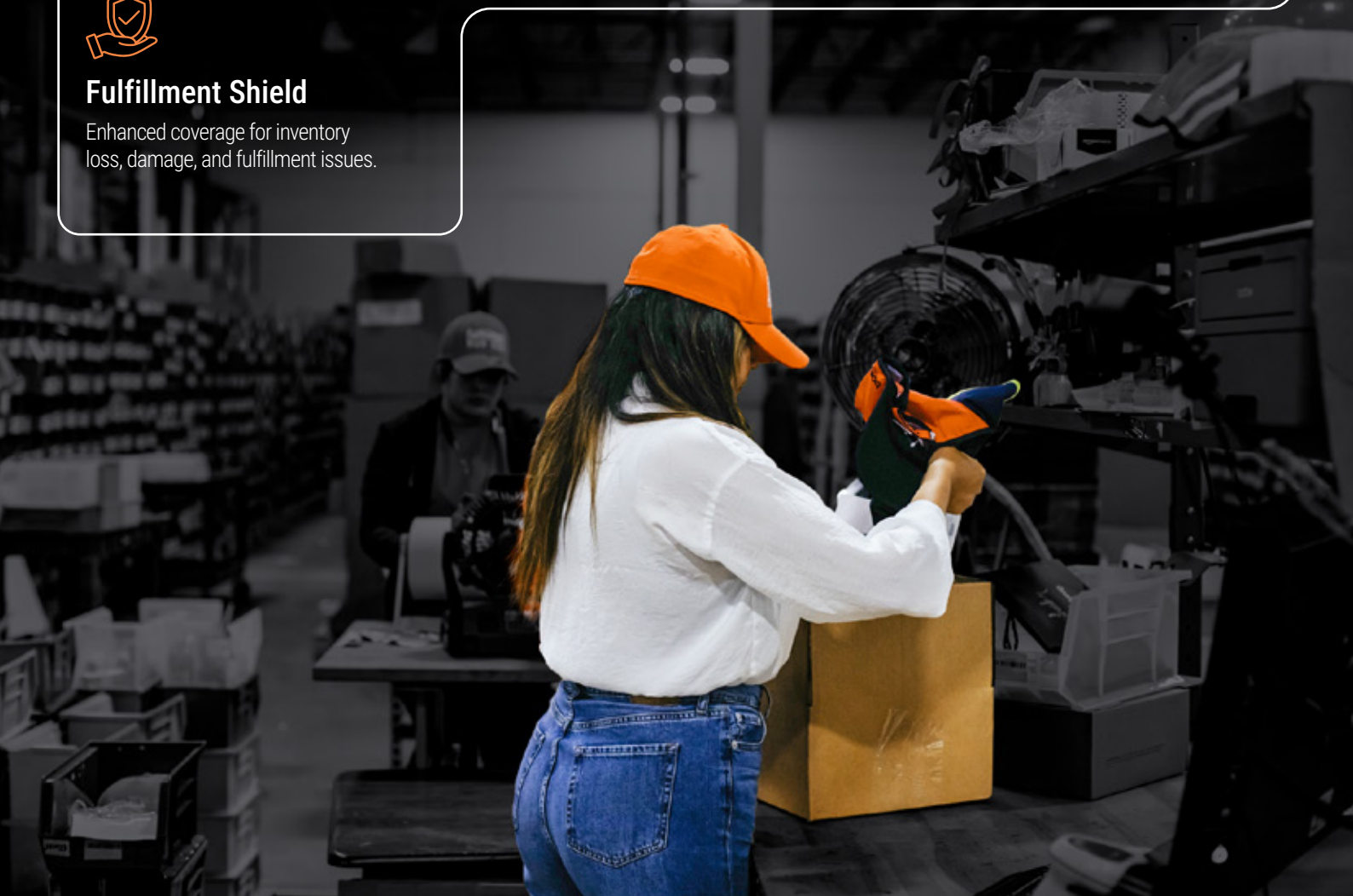
Designed to scale from hundreds to tens of thousands

of orders per month without sacrificing accuracy or speed.



Fulfillment Shield

Enhanced coverage for inventory loss, damage, and fulfillment issues.



Our Global Network

Estados Unidos



HQ

Miami Florida

350 NW 115th Ave,
Miami, FL 33178.

San Francisco California

1334 San Mateo Ave,
South San Francisco,
CA 94080

Los Angeles California

4930 Zambrano St,
Commerce, CA 90040.

Houston Texas

3401 Navigation
Blvd Houston, TX 77003

Dover, Delaware

631 Ridgely St Dover, DE
19904, USA
(Freight Gate 03-08)

Europa

Hungary

Oroszlány,
Dózsa György u. 29, 2840

Warsaw, Poland

Słoneczna 4, 05-555
Jeżewice

Rzeszów, Poland

MGH Logistic Sp. z o.o.,
ul. Przemysłowa 6

India

Bangalore

Kudlu, AECS Layout - A Block
Bengaluru, Karnataka 560068

Across these locations, Fulfillment Hub USA offers more than 2 million square feet of warehouse space, including ambient, temperature-controlled, and secure storage zones.
(This 2026 brochure reflects our current global footprint and does not include future or projected locations.)



What We Do



Omni-Channel E-Commerce & Retail Fulfillment

B2C Fulfillment

Pick, pack, and ship for online orders across Shopify, Amazon, WooCommerce, Etsy, and more.

B2B & Wholesale Fulfillment

Case- and pallet-level shipping to retail stores, distribution centers, and marketplaces.

Cross-Docking

Fast in-and-out pallet handling for high-volume or time-sensitive shipments.

Storage & Specialized Environments

Dry storage

for standard goods

Temperature controlled storage

at 68°F and 40°F for sensitive products

Freezer storage

for frozen and cold-chain SKUs

Security storage

Extra layers of protection for your premium products.

Value-Added Services

Kitting & repacking

(bundles, subscription boxes, multi-SKU sets)

Product customization & print-on-demand

through integrated partners, reducing inventory risk while enhancing brand experience.

Amazon FBA/FBM prep

Labeling, bagging, compliance checks, and pallet prep that meets Amazon's standards.

Domestic & International Freight

International Freight Services

Ocean and air freight support for imports from overseas into our US and European hubs.

Domestic Freight

LTL, FTL, and parcel distribution from our warehouses to customers and retailers nationwide.

Industries We Serve

Our fulfillment infrastructure is designed to support a wide range of industries, each with specific workflows, compliance needs, and customer expectations:



Apparel & Accessories

High-SKU assortments, fast returns, influencer and seasonal drops.



Health & Beauty

Lot tracking, temperature control, and careful handling for skincare, haircare, and cosmetics.



Supplements & Nutraceuticals

FDA-aligned processes, batch tracking, quarantine zones, and expiry management.



Food & Beverage

Dry, refrigerated, and frozen fulfillment, including alcohol where licensed.



Electronics & Smart Devices

Secure storage, serialized tracking, and protective packing for high-value products.



Subscription Boxes & Gifts

High-touch kitting, seasonal campaigns, and branded unboxing.



Home & Garden

Large, fragile, and multi-piece orders, with careful packaging and routing.



Pet Products

Pet food, treats, and accessories handled with the same standards as human-grade goods.

No matter your industry, our promise is the same: accurate, on-time fulfillment with full transparency.

Technology, Automation & Visibility

Our WMS & 5-in-1 Cloud Platform

We connect your sales channels, carriers, and warehouse operations into a single, easy-to-use system:

Store Integration

Shopify, Amazon, and other platforms feed orders directly into our WMS.

Inventory Management

Real-time stock visibility across locations, with lot and expiration tracking for regulated goods.

Order Management

Automated routing, batch picking, and scan-based validation reduce errors and increase speed.

Carrier Integration

Multi-carrier logic optimizes label selection by promised delivery date, destination, and cost.

Reports & Insights

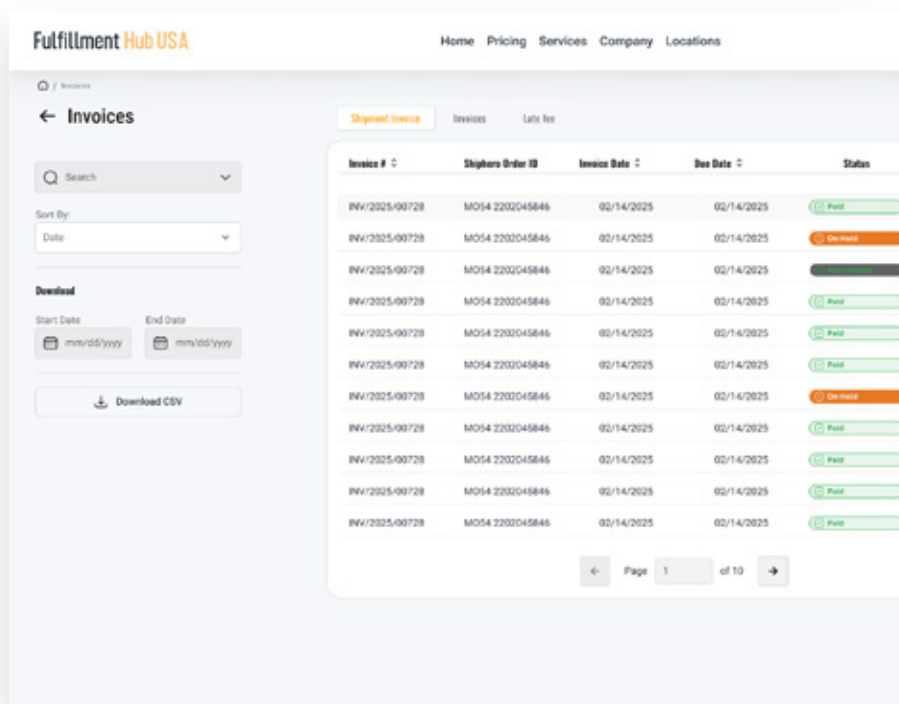
Dashboards for order volume, SLA adherence, storage utilization, and more.

Smarter Fulfillment Payments

FHU Wallet

Stay in control. Keep orders moving.

FHU Wallet is our integrated payment solution that keeps your logistics running smoothly without invoice bottlenecks.



Key benefits

- **Auto-payments** – Shipments and monthly fees are automatically paid from your wallet balance to prevent holds or delays.
- **Fast & secure** – Stripe-powered payments with industry-standard security.
- **Real-time visibility** – Track every transaction with a clear wallet dashboard and invoice log.
- **Instant refunds & credits** – Store credits and refunds are returned to your wallet for future use.

How it Works



Load Funds

via Stripe payment, refunds, or credits.



Orders ship

related fulfillment charges sync from our WMS to your account.



Wallet auto-deducts

invoices based on your chosen rules.



Alerts

notify you when your balance is low so you can top up before there's any impact on operations.

Sustainability & CO₂-Neutral Options

CO₂-neutral fulfillment option

for packaging and shipping, available at a per-package add-on.

Recycling of used boxes

and damaged pallets to reduce waste.

Electric equipment

used instead of gas-powered where possible.

Tree-planting initiatives

supporting long-term environmental impact.



Choosing Fulfillment Hub USA means choosing a partner that works to shrink your operational footprint while keeping your customers delighted.

Pricing

B2C Order Fulfillment

Order Fulfillment - (For 20,000+ orders/month)

Order Fulfillment - (10,001 - 20,000 orders/month)

Order Fulfillment - (5,001 - 10,000 orders/month)

Order Fulfillment - (1,001 - 5,000 orders/month)

Order Fulfillment - (501 - 1,000 orders/month)

Order Fulfillment - (0 - 500 orders/month)

(Up to 10lbs. Over that +\$0,20/lb)

Additional Item Pick - (For 20,000+ orders/month)

Additional Item Pick - (10,001 - 20,000 orders/month)

Additional Item Pick - (5,001 - 10,000 orders/month)

Additional Item Pick - (1,001 - 5,000 orders/month)

Additional Item Pick - (500 - 1,000 orders/month)

Additional Item Pick - (0 - 500 orders/month)

(Up to 10lbs. Over that +\$0,20/lb)

Labelling

Inserts

Serial Number Scanning

International Order Handling Fee

Packing Photo Service

Photo taken of each order prior to box closure

B2B Order Fulfillment

\$1.20 Case/Master Carton Picking

\$1.40 (Up to 10lbs. Over that +\$0,20/lb)

\$1.70 Pricing for Cross-Docking of Pallet in/out operation
see "Unloading/Loading Containers" section

\$1.90

\$2.40

\$2.85

E-com Return Management

\$0.20 Shipment Incl. Q/A reporting

\$0.25 (Per pallet)

\$0.30 **Return per item**

\$0.35 (Max 10.lbs)

\$0.45 **Return per order**

\$0.70 (Max 10.lbs)

\$0.50

\$0.25

Repacking & Special Project Preparation

Repacking & Kitting

Urgent & Rush Project Prep

(Notify at least 24h before)

\$2.85

\$5.00

\$1.85

\$4.00

\$44.00/h

\$55.00/h

General Fees

Monthly Account Management

(Including email support. +\$79 phone support)

\$99.00

WMS (Software) Integration

Free

WMS (Software) Subscription

(Includes 1 store. Additional store +\$49 per store)

\$99.00

Additional ShipHero User

\$49 / user / month

Online Live Inventory & Reports

Free

Fulfillment Shield

1% of the total monthly declared
value of inventory under our care

Unloading/Loading Containers

Palletized

LTL (Limited to 5 pallets)	\$12.90 Per Pallet
20ft Container	\$290.00
40ft Container	\$390.00
53ft Container	\$500.00

Unpalletized

Manual Unloading	\$44.00/h
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Receiving/Allocating

Receiving/ASN Fee (Per PO)Late PO file \$150*	\$11.90
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Pallet Receiving/Allocating (Single SKU pallet)	\$11.50
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Lot Receiving (Hourly) (on top of standard receiving)	additional \$11 / hour
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Manual Receiving/Allocating (Mixed SKU pallets / Unpalletized Boxes)	\$44.00/h
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Additional Services

Photographs (4 pictures/items)	\$7.00
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Recycle/Disposal (Per lbs)	\$0.75
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Cycle Count/ Inventory Count	\$44.00/h
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Custom API Integration	\$2,499 + \$99.00/Month
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Custom EDI Integration	\$49.00/h
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Supplies

Palletized Shrink Wrapping (Per pallet)	\$6.50
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Actual Cost of Material (Boxes/Tapes/Fillers)	Cost +15%
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Product Storage

*Tiered discounts on pallets don't apply to Miami or LA warehouses

Standard Pallet - (Up to Height of 55in)	
Pallet Storage - (1,001+ pallets/month)	\$15.00
Pallet Storage - (501 - 1000 pallets/month)	\$18.00
Pallet Storage - (251 - 500 pallets/month)	\$22.00
Pallet Storage - (101 - 250 pallets/month)	\$27.00
Pallet Storage - (0 - 100 pallets/month)	\$34.50

Large Pallet - (Height of 55 to 80in)	
Pallet Storage - (1,001+ pallets/month)	\$18.00
Pallet Storage - (501 - 1000 pallets/month)	\$21.60
Pallet Storage - (251 - 500 pallets/month)	\$26.40
Pallet Storage - (101 - 250 pallets/month)	\$32.40
Pallet Storage - (0 - 100 pallets/month)	\$41.40

Small Bin - (20"x11"x7")	
Bin Storage - (1,001+ pallets/month)	\$1.50
Bin Storage - (501 - 1000 pallets/month)	\$1.90
Bin Storage - (251 - 500 pallets/month)	\$2.20
Bin Storage - (101 - 250 pallets/month)	\$2.50
Bin Storage - (0 - 100 pallets/month)	\$3.00

Standard Bin - (21"x14"x12")	
Bin Storage - (1,001+ pallets/month)	\$2.48
Bin Storage - (501 - 1000 pallets/month)	\$3.14
Bin Storage - (251 - 500 pallets/month)	\$3.63
Bin Storage - (101 - 250 pallets/month)	\$4.13
Bin Storage - (0 - 100 pallets/month)	\$4.95

Large Bin - (26"x17"x12")	
Bin Storage - (1,001+ pallets/month)	\$3.45
Bin Storage - (501 - 1000 pallets/month)	\$4.37
Bin Storage - (251 - 500 pallets/month)	\$5.06
Bin Storage - (101 - 250 pallets/month)	\$5.75
Bin Storage - (0 - 100 pallets/month)	\$6.90

Storage Environments

Dry Storage	Standard Prices
Temperature Control Storage (68F)	Standard + 50%
Temperature Control Storage (40F)	Standard + 150%
Freezer Storage	Standard + 350%
Security Storage	Standard + 80%



Getting Started

1

Consultation

Share your products, volumes, and channels. We recommend a location strategy and service mix.

2

Agreement & Onboarding Form

Review and sign the service agreement, then complete the onboarding form with your operational details.

3

Account Setup & Integration

We connect your stores to our WMS, set up inventory rules, and test order flows.

4

Send Inventory

Ship your products to our warehouse network with clear purchase orders and labeling.

5

Go Live

Once receiving is complete and test orders are verified, we begin fulfilling your live orders.



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